



FOTOBOOTH PERTH

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FOTOBOOTH PERTH Terms and Conditions

Please read these Terms and Conditions carefully before using our services.

1. Booking & Payment

- A 30% non-refundable booking fee is required to secure your event date.
- Your booking is not confirmed until the deposit has been received.
- The remaining balance must be paid 7 days prior to the event unless otherwise agreed.
- Bookings made within 7 days of the event must be paid in full at the time of booking.

2. Cancellation & Rescheduling

We understand that plans can change.

- The 30% booking fee secures your date and is non-refundable.
- If cancellation occurs more than 14 days before the event, any additional payments made will be refunded.
- If cancellation occurs within 14 days of the event, payments may be transferred to a new date within 6 months (subject to availability).
- In the case of genuine emergencies, please contact us as soon as possible and we will do our best to work with you.

If we are unable to attend due to unforeseen circumstances, a full refund will be provided or a replacement operator arranged where possible.

3. Event Duration & Overtime

- Hire time begins at the agreed start time.
- If additional time is requested on the day, it will be charged at \$100/ \$120 per hour, subject to availability.
- Overtime must be paid before additional time begins.

4. Setup Space Requirements

The Client must provide:

- A flat, stable surface area (minimum 3m x 3m recommended)
- Safe access to the venue for setup and pack down
- Adequate indoor space or fully weather-protected outdoor area

We reserve the right to refuse setup if the area is unsafe.

5. Power Requirements

A standard 240V power outlet must be available within 3 meters of the setup area.

If the power outlet is further than 3 meters away, this must be discussed prior to the event to ensure safe installation.

If no power is available (such as parks or certain outdoor locations), we offer a Portable Power Supply add-on (subject to availability and additional fees).

6. Outdoor Events & Weather

For outdoor events, equipment must be placed in a fully covered and

weather-protected area.

Equipment cannot be exposed to rain, strong winds, or extreme heat.

If weather conditions become unsafe, service may be temporarily paused to protect equipment. We will always communicate clearly and aim to find a reasonable solution where possible.

7. Damage, Loss & Supervision

- The Client is responsible for ensuring guests treat the equipment respectfully.
- Any damage caused by misuse, rough behaviors, liquid spills, or vandalism may result in repair or replacement charges.
- Children must be supervised by an adult at all times while using the booth.

We reserve the right to pause or stop service if guest behaviors become unsafe or inappropriate.

8. Backdrops & Props

- Standard backdrop and basic props are included in your package.
- Premium backdrops (such as floral or specialty designs) are available as optional upgrades.
- Clients are responsible for any intentional damage to premium items.

9. Prints & Digital Files

- Unlimited prints (if included in your package) are subject to fair use.
- In the unlikely event of printer malfunction, all digital copies will still be provided.

- Digital galleries are typically delivered within 24-48 hours after the event.

10. Add-Ons (Keychains & Extras)

- Optional add-ons such as photo keychains, guest books, custom templates, and portable power must be confirmed prior to the event.
- Once custom items are ordered or prepared, they are non-refundable.

11. Liability

While we take every care in delivering a high-quality service, Fotobooth Perth is not liable for:

- Venue power failures
- Delays caused by venue access restrictions
- Guest injuries resulting from misuse of equipment
- Unforeseen technical issues beyond our control

Liability is limited to the total amount paid for the booking.

12. Marketing & Image Use

Unless otherwise requested in writing prior to the event, we may use selected photos for promotional purposes (website and social media).

If you prefer full privacy, please notify us in writing before your event.

13. Agreement

By paying the booking fee, the Client confirms they have read, understood,

and agreed to these Terms & Conditions.

Foto Booth Perth

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Customer's Signature

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